

ROCK AND ROLL HALL OF FAME
GROUP SALES DEPARTMENT
1100 Rock and Roll Blvd., Cleveland, OH 44114
(216) 515-1228 • Phone
www.rockhall.com



DRIVER INFORMATION

PLEASE FORWARD THIS IMPORTANT INFORMATION TO YOUR MOTORCOACH/BUS DRIVER.

FINDING THE MUSEUM

- **DIRECTIONS:** From I-71 & Hopkins Airport: take I-71 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. From I-77: take I-77 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. From I-80 Ohio Turnpike: Exit turnpike at gate 173. Take I-77 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. I-90 from the East: take I-90 West to Route 2 West/Exit 174B. Turn right onto East 9th Street. I-90 from the West: take I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. From I-271: take I-271 North to I-90 West to Route 2 West/Exit 174B. Turn right onto East 9th Street.

UNLOADING AND PARKING

- Drivers should unload group passengers in front of the Museum in the designated fire lane drop-off area. All vehicles **MUST** exit the designated fire lane drop-off area immediately after unloading the group and move to a local parking facility.
- The Rock and Roll Hall of Fame and Museum does not have a parking facility. However, drivers can park nearby in the Standard Parking Lot located north of the Great Lakes Science Center & Browns Stadium.
NOTE: Drivers should never park the motorcoach/bus on the street. The parking rates below are NOT valid on Browns Game Days and other Special Events as posted at the parking lot.
 - **Standard Parking Lot-** Head west on Erieside. Take a right at the corner of Erieside between the Great Lakes Science Center and Browns Stadium. You will see the lot to the north. **This lot is available to pay attendant \$30 per school bus/per motorcoach.**
- Since drop off occurs in the fire lane, emergency vehicles have priority. During an emergency, all non-emergency vehicles **MUST** move from the fire lane immediately.
- If you arrive earlier than the group's entrance time, we may ask you to move from the designated fire lane drop-off area. However, we will try our best to accommodate your group if you arrive early.
- If you are bringing a performance group to the Museum, all of the group's equipment should be picked up immediately following the performance. All vehicles **MUST** proceed to an area lot until the performance is complete. If the group is touring the Museum after the performance, the vehicle **MUST** exit the fire lane once the equipment has been reloaded.

LOADING THE GROUP

- Drivers should return to the designated fire lane drop-off area to load the group no more than 5 minutes before the group's scheduled departure time.

EMERGENCY AND NON-EMERGENCY COMMUNICATION

- In case of an emergency or change in departure time, the driver should have radio or cell phone communication with the tour director or group leader. Also, you may contact the Museum by calling the visitor information desk at 216-515-1266.