

PLEASE SHARE THESE HELPFUL TIPS WITH YOUR STUDENT/YOUTH, ADULTS AND MOTORCOACH/BUS DRIVERS.

HELPFUL TIPS FOR STUDENT GROUPS

Prepare your group for a visit to the Rock & Roll Hall of Fame by sharing these helpful tips.

- We ask for everyone to stay on the bus.
- Group leader should enter the Rock Hall and check in at the Group Check-In Kiosk.
- There should be one chaperone for every 10 kids and all kids under 14 must remain with their group.
- We encourage photography, but we appreciate if the flash is turned off on any device you are using.
- Food and beverage are prohibited in the Rock Hall exhibit areas, but we have an All Access Cafe located on Level 1 for all of your food and beverage needs.
Purchasing From Cafe-Please send no more than 10 group members to the All Access Café at a time to help us manage the customer service experience for your group and all Rock Hall Café visitors.

For Performance Groups Only

- Performance groups playing upon arrival should bring equipment to the outside stage. Groups arriving but playing later should leave equipment on bus and have dropped off later.

*Outside performance area identified as "Exterior Plaza"

HELPFUL TIPS FOR ADULT GROUPS

Prepare your group for a visit to the Rock & Roll Hall of Fame by sharing these helpful tips.

- We ask for everyone to stay on the bus.
- Group leader should enter the Rock Hall and check in at the Group Check-In Kiosk.
- The Rock Hall is a non-smoking facility, but a smoking area is available on the outdoor plaza. Please see a Rock Hall Staff member for more information.
- We encourage photography, but we appreciate if the flash is turned off on any device you are using.
- Food and beverage are prohibited in the Rock Hall exhibit areas, but we have an All Access Cafe located on Level 1 for all of your food and beverage needs.
Purchasing From Cafe-Please send no more than 10 group members to the All Access Café at a time to help us manage the customer service experience for your group and all Rock Hall Café visitors.

TIPS FOR YOUR MOTORCOACH/BUS DRIVER.

FINDING THE MUSEUM

DIRECTIONS: From I-71 & Hopkins Airport: take I-71 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. From I-77: take I-77 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. From I-80 Ohio Turnpike: Exit turnpike at gate 173. Take I-77 North to I-90 East to Route 2 West/Exit 174B. Turn right onto East 9th Street. I-90 from the East: take I-90 West to Route 2 West/Exit 174B. Turn right onto East 9th Street. I-90 from the West: take I-90 East to Route 2 West/Exit 174B. Turn right onto

East 9th Street. From I-271: take I-271 North to I-90 West to Route 2 West/Exit 174B. Turn right onto East 9th Street.

UNLOADING AND PARKING

Drivers should unload group passengers in front of the Museum in the designated fire lane drop-off area. All vehicles **MUST** exit the designated fire lane drop-off area immediately after unloading the group and move to a local parking facility.

The Rock & Roll Hall of Fame does not have a parking facility. However, drivers can park nearby in the Standard Parking Lot located north of the Great Lakes Science Center and Browns Stadium. **This lot is available with pay attendant, \$30 per school bus/motorcoach (rates are NOT valid on Browns Game Days and other Special Events as posted at the parking lot). NOTE: Drivers should never park the motorcoach/bus on the street.**

Directions to Standard Parking Lot- Head west on Erieside. Take a right at the corner of Erieside between the Great Lakes Science Center and Browns Stadium. You will see the lot to the north.

Since drop off occurs in the fire lane, emergency vehicles have priority. During an emergency, all non-emergency vehicles **MUST** move from the fire lane immediately.

If you arrive earlier than the group's entrance time, we may ask you to move from the designated fire lane drop-off area. However, we will try our best to accommodate your group if you arrive early.

If you are bringing a performance group to the Museum, all of the group's equipment should be picked up immediately following the performance. All vehicles **MUST** proceed to an area lot until the performance is complete. If the group is touring the Museum after the performance, the vehicle **MUST** exit the fire lane once the equipment has been reloaded.

LOADING THE GROUP

Drivers should return to the designated fire lane drop-off area to load the group no more than 5 minutes before the group's scheduled departure time.

EMERGENCY AND NON-EMERGENCY COMMUNICATION

In case of an emergency or change in departure time, the driver should have radio or cell phone communication with the tour director or group leader. Also, you may contact the Museum by calling the visitor information desk at 216-515-1266.